

Pay-Per-View for Streaming Media Platform

This document offers guidance on using the pay-per-view service on Streaming Media Hosting's Media Platform. This guide provides an overview of the processes for:

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Setting Up a Payment Gateway

In order to begin using the pay-per-view service, you must first setup a payment gateway. Currently, **PayPal** and **Authorize.net** are the only payment processors. Additional payment processors will be added in the future.

To activate **PayPal** or **Authorize.net** as your payment processor, click on the **ON/OFF** toggle next to the gateway name. Click **See Setup Instructions** to learn how to integrate these gateways with the **Media Platform**.

Finally, choose your **Currency** in the drop down box. The following currencies are supported:

- Australian Dollars (AUD)
- Canadian Dollars (CAD)
- Czech Koruna (CZK)
- Danish Krone (DKK)
- Euros (EUR)
- Hong Kong Dollar (HKD)
- Hungarian Forint (HUF)
- Yen (JPY)
- New Zealand Dollar (NZD)
- Norwegian Krone (NOK)
- Polish Zloty (PLN)
- Singapore Dollar (SGD)
- Swedish Krona (SEK)
- Swiss Franc (CHF)
- Pounds Sterling (GBP)
- U.S. Dollars (USD)

Click on **Save Changes** to complete the setup. (Figure 1)

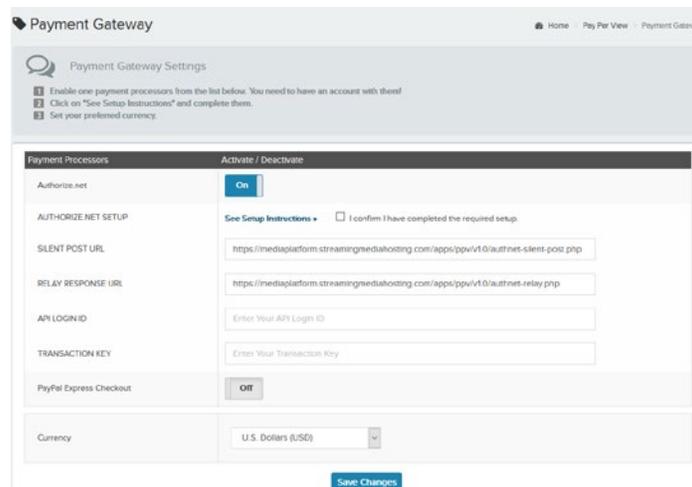


Figure 1

Access Control Management

An **Access Control Profile** defines authorized and restricted domains, countries, IP addresses, flavors and advanced security settings such as protection with token authentication. By assigning an **Access Control Profile** to your content, you can either completely block it from being viewed or block it with a free preview. (Figure 2)

ID	Name	Description	Rules	Default	Created On	Actions
28	Default	default access control profile	View Rules	<input checked="" type="checkbox"/>	10/18/2012 09:09 PM	Edit
3344	Completely Blocked		View Rules		11/02/2016 08:42 PM	Edit
3349	Blocked with a Free Preview		View Rules		11/02/2016 08:43 PM	Edit

Figure 2

Adding an Access Control Profile

To add an **Access Control Profile**, click on the **Add Profile** button. Enter a name, description (optional), domain, country, IP, flavor rules, and check the option “Protect Video With Authentication Token”. The profile **must** have at least authentication token protection enabled in order to be used with pay-per-view system.

Editing an Access Control Profile

To edit an **Access Control Profile**, click on the **Edit** dropdown menu on the **Profile’s** row and select **Profile**.

Deleting an Access Control Profile

To delete an **Access Control Profile**, click on the **Edit** dropdown menu on the **Profile’s** row and select **Delete**. Finally, click on the **Delete** button to confirm the deletion.

E-mail Configuration

You can configure the “From Name” and “From Email” your emails should be sent from. You also have the ability to choose whether to use the default SMTP server or configure and use a third party SMTP server.

The screenshot shows the 'Email Configuration' interface. At the top, there's a breadcrumb trail: Home > Pay Per View > Email > Configuration. Below this is a header with a gear icon and the text 'Email Configuration'. A sub-header reads: 'Configure the "From Name" and "From Email" your e-mails should be sent from. Choose whether to use the default SMTP server or configure and use your own SMTP server.' The main configuration area is titled 'Configuration' and contains two sections. The first section has three rows: 'From Name' with a text input field and a note 'Specify the name that e-mails should be sent from.'; 'From Email' with a text input field and a note 'Specify the email that e-mails should be sent from.'; and 'SMTP Server' with radio buttons for 'Default' and 'Custom' (selected), and a note 'Use the default SMTP Server or enter your custom SMTP Server settings below.' The second section has four rows: 'Server' with a text input field and a note 'The IP address or domain name for the e-mail server.'; 'Port (default 25)' with a text input field and a note 'The port number used by the e-mail server.'; 'Require Authentication' with radio buttons for 'No' and 'Yes' (selected), and a note 'Enable this option if authentication is required.'; and 'Password' with a password input field and a note 'The password for the user account. Note: Your "From Email" must be set to your SMTP username/email.' At the bottom of the form is a 'Use Secure Connection' section with radio buttons for 'No', 'TLS' (selected), and 'SSL', and a note 'Select whether the email requires a secure connection.' A blue 'Save Changes' button is located at the bottom center of the form.

Figure 3

By default, emails will be sent to your users using our in house SMTP mail server. Because of our delivery system, these emails can sometimes either end up in a user’s spam folder or be blocked. We **strongly recommend** setting up your account to use a third party SMTP relay service, such as gmail, yahoo, hostgator, etc., to send out your emails.

***Note:** Each of these third party SMTP relay services have their own limits such as the number of emails you’re allowed to send out a day. Please make sure you know these limits before configuring your account to use their SMTP server.

E-mail Templates

E-mails are automatically sent to users when they first **Register**, **Complete a Purchase**, or **Reset their Password**. Each of these three e-mails has a set of **Email Templates: Default Template** and **Custom Template**.

Email Templates

- A **Default Template** is a preconfigured e-mail template that **cannot** be modified.
- A **Custom Template** is a template that **can** be modified. If you are using a **Custom Template**, your message **must** include certain **variables**. A **variable** is a reserved word that looks like this: **%word%**

Once you have finished modifying your e-mail template, click on **Save Changes**. (Figure 4)

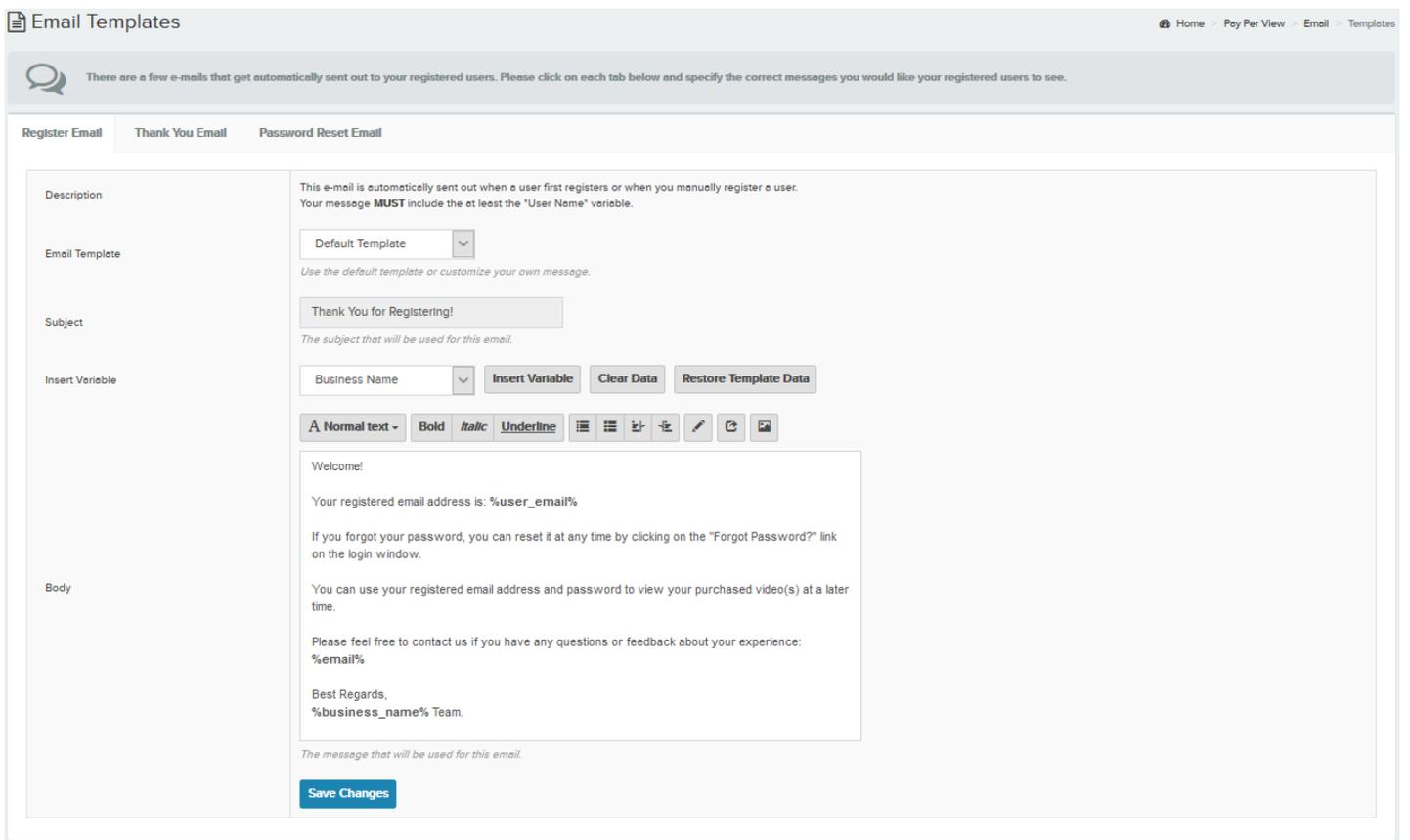


Figure 4

User Configuration

The following user configuration settings are available: **Allow Concurrent Logins**, **Skip Activation Step**, and **User Registration Form**.

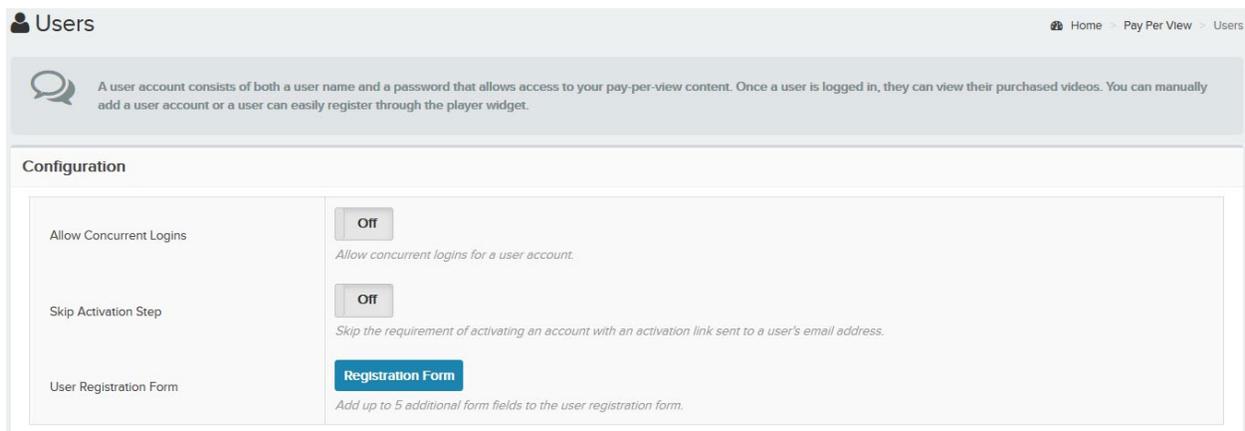


Figure 5

Allow Concurrent Logins

By default, your users are only allowed to log in from a single location. Turning this option on will allow your users to log in from multiple locations concurrently.

Skip Activation Step

Turning this option on will skip the requirement of activating an account with an activation link sent to a user's email address.

Click the **Create** button to create the **User Account**. Once the account has been created, an email will be sent to the user confirming their registration and will include their login information.

Editing a User Account

To edit a **User Account**, click on the **Edit** dropdown menu on the **User's** row and select **User**. Once you have finished modifying the user details, click on the **Update** button to update the account.

Editing Additional Details

If you have configured your registration form to have additional custom fields other than the default ones, you can edit these additional details by clicking on the **Edit** dropdown menu on the **User's** row and select **Additional Details**. Once you have finished modifying these additional details, click on the **Update** button to update the account.

Destroy Session

When a user is logged in, a check mark will appear under the **Logged In** column in the **User's** table. You have the option of manually destroying their login session, effectively logging them out, by clicking on the **Edit** dropdown menu on the **User's** row and selecting **Destroy Session**.

Deleting a User Account

To delete a **User Account**, click on the **Edit** dropdown menu on the **User's** row and select **Delete**. Click on the **Delete** button to confirm the deletion.

Changing a User's Status

To change a user account's **Status**, click on the **Edit** dropdown menu on the **User's** row and select **Block** or **Unblock**. The **Status** alert will be one of two alerts depending on the current status of the user. Click on the **Block** or **Unblock** button to confirm the change of **Status**.

Viewing a User's Orders

To view a user's **Orders**, click on the **Edit** dropdown menu on the **User's** row and select **View Orders**. You will be shown a table with all of the user's orders.

Changing a User's Restriction

To change a user's **Restriction**, click on the **Edit** dropdown menu on the **User's** row and select **Restriction**. Choose the **Restriction** from the drop-down box and click on the **Update** button.

Changing a User's Password

To change a user's **Password**, click on the **Edit** dropdown menu on the **User's** row and select **Password**. Enter the new password and click on the **Reset** button. An e-mail will be sent to the user confirming the account password has been successfully updated.

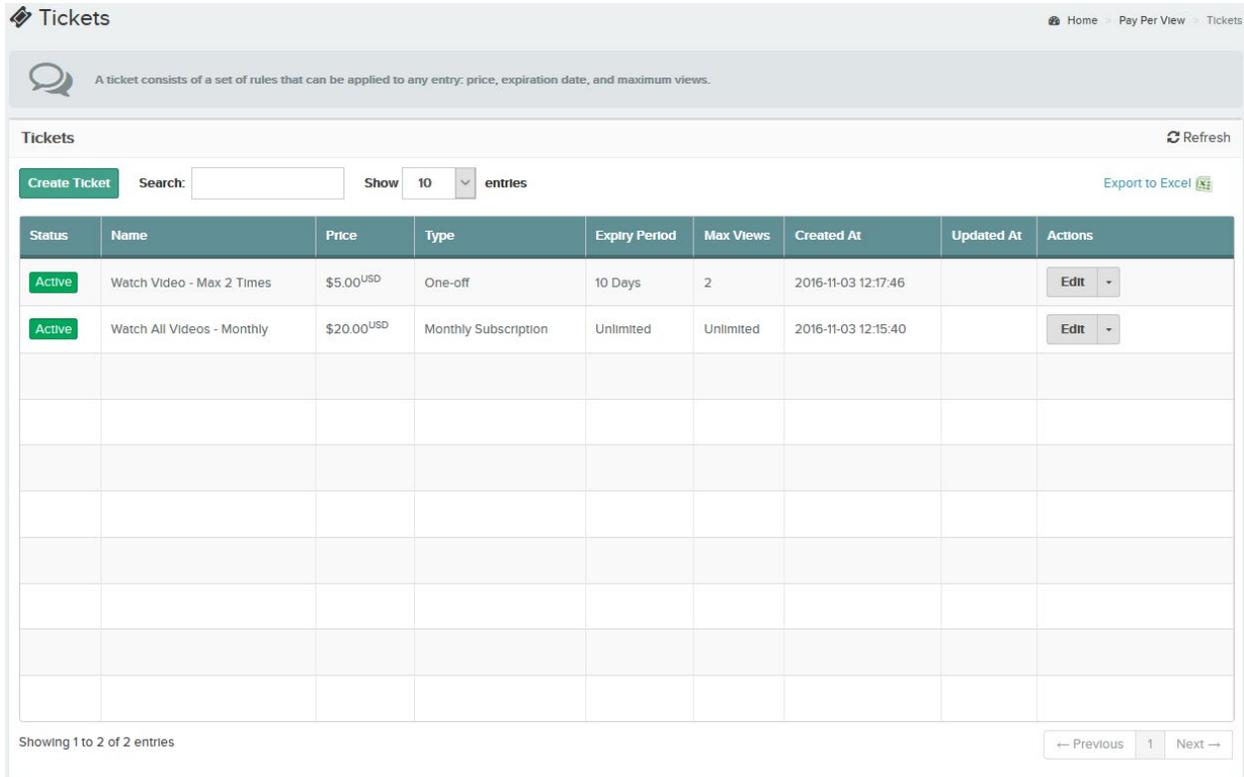
Activate a User's Account

If a user has yet to activate their account after registering, a **Not Activated** alert will appear under the **Status** column on the **User's** row. To manually activate a **User's Account**, click on the **Edit** dropdown menu on the

User's row and select **Activate**. Click on the **Activate** button to activate their account. An e-mail will be sent to the user confirming their account is now activated and registered.

Ticket Management

A ticket consists of a set of rules that can be applied to any entry; price, expiration date, and maximum views. There are two types of tickets: **One-off** and **Subscription**. (Figure 7)



The screenshot shows a web interface for managing tickets. At the top, there's a breadcrumb trail: Home > Pay Per View > Tickets. Below that, a message states: "A ticket consists of a set of rules that can be applied to any entry; price, expiration date, and maximum views." The main content area is titled "Tickets" and includes a "Refresh" button. There's a "Create Ticket" button, a search input, and a "Show 10 entries" dropdown. An "Export to Excel" link is also present. The table below has the following data:

Status	Name	Price	Type	Expiry Period	Max Views	Created At	Updated At	Actions
Active	Watch Video - Max 2 Times	\$5.00 ^{USD}	One-off	10 Days	2	2016-11-03 12:17:46		Edit -
Active	Watch All Videos - Monthly	\$20.00 ^{USD}	Monthly Subscription	Unlimited	Unlimited	2016-11-03 12:15:40		Edit -

At the bottom of the table, it says "Showing 1 to 2 of 2 entries" and has navigation buttons for "Previous", "1", and "Next".

Figure 7

Creating a Ticket

To create a **Ticket**, click on the **Create Ticket** button. First choose the **Ticket Type: One-off** or **Subscription**. Next, enter a **Ticket Name**, **Ticket Description** (optional), and a **Ticket Price** (must be greater than 0). Then, choose whether the ticket's **Status** should be **Active** or **Blocked**. Finally, choose whether the ticket should have an **Expiry Period** (expiration date) and/or have **Maximum Views**.

Ticket Type

- A **one-off** ticket is a ticket where users need to pay only once.
- A **subscription** ticket is a recurring payment. You have three options for a **subscription** ticket: **weekly**, **monthly**, or **yearly**.

***Note:** if using the **PayPal** gateway, a user **must** have a **PayPal** account to purchase a **subscription**

Expiry Period

- If you choose to have an **Expiry Period**, you have the option of having your ticket expire in a certain amount of **hours**, **days**, **months**, or **years**.
- Choose **Unlimited** if you do not want your ticket to expire.

Maximum Views

- If you choose to have **Maximum Views**, you have the option of having your ticket expire once it reaches a certain number of views.

- Choose **Unlimited** if you do not want your ticket to expire after a certain amount of views.

Editing a Ticket

To edit a **Ticket**, click on the **Edit** dropdown menu on the **Ticket's** row and select **Ticket**. Once you have finished modifying your settings, click on the **Update** button to update the ticket.

Deleting a Ticket

To delete a **Ticket**, click on the **Edit** dropdown menu on the **Ticket's** row and select **Delete**. Click on the **Delete** button to confirm the deletion.

Changing a Ticket's Status

To change a ticket's **Status**, click on the **Edit** dropdown menu on the **Ticket's** row and select **Block** or **Unblock**. The **Status** alert will be one of two alerts depending on the current status of the ticket. Click on the **Block** or **Unblock** button to confirm the **Status** change.

Setting Up Your Content for Pay-Per-View

You can easily set up your content for pay-per-view by using the **setup wizard**. You **must** have at least one **Access Control Profile** and one **Ticket** to complete the setup. (Figure 8)

The screenshot shows a web interface for managing content. At the top, there's a breadcrumb trail: Home > Pay Per View > Content. Below that, a message says 'Easily setup your entries for pay-per-view by using the setup wizard.' The main section is titled 'PPV Entries' and includes a search bar, a dropdown for 'Show 10 entries', and an 'Add Entry' button. There's also an 'Export to Excel' link. The table below has the following data:

Status	ID	Name	Type	Ticket(s)	Access Control	Created At	Updated At	Actions
Active	0_pdnjb70x	sample_iPod	Single Entry	🔑🔑	Blocked with a Free Preview	2016-11-02 01:35:16	2016-11-03 12:42:10	Edit

At the bottom, it says 'Showing 1 to 1 of 1 entries' and has navigation buttons for 'Previous', '1', and 'Next'.

Figure 8

Important: the system allows you to setup two types of entries for pay per view: single entry and playlist. Each of these different types of entries has their own unique ID within the Platform. Essentially, when setting up your content for pay per view, you are selling access to these IDs. Please be aware that when your pay per view users pay and gain access to one of these two entry types, they **will only** have access to that specific entry type. For example, purchasing a playlist **does not** mean your users will also have access to the other entry type: single entry.

Using the Pay-Per-View Setup Wizard

Setting up your content for pay-per-view is a **5** step process:

1. **Select Entry/Playlist**
2. **Confirm Entry Details**
3. **Setup Scheduling**
4. **Selecting Ticket(s)**
5. **Selecting an Access Control Profile.**

1. Select Entry/Playlist

Select the content you want to sell from your entry list or playlists.

***Note: you can only select Manual Playlists**

2. Confirm Entry Details

On the **Purchase Window**, the following information about the entry will be displayed: the entry's default thumbnail, name, and a custom message. You have the option to update the name or custom message on this step.

3. Setup Scheduling

Scheduling determines when your entry will be permitted for viewing and when access should be discontinued. The ability to set a start time allows for a presale window. You also have the option of showing a countdown timer on the **Purchase Window**.

4. Select Ticket(s)

Assign one or more tickets (max 5) to your content by checking the check box next to each ticket.

5. Select Access Control

Assign an **Access Control Profile** to your content by selecting it.

Finally, click on the **Finish** button to complete the pay-per-view setup.

Editing a Pay-Per-View Setup

To edit a **Pay-Per-View Setup**, click on the **Edit** dropdown menu on the **Entry's** row and select **Entry**. Once you have finished modifying your settings, click on the **Finish** button to update the setup.

Deleting a Pay-Per-View Setup

To delete a **Pay-Per-View Setup**, click on the **Edit** dropdown menu on the **Entry's** row and select **Delete**. Click on the **Delete** button to confirm the deletion.

Changing a Pay-Per-View Setup's Status

To change a **Pay-Per-View Setup's Status**, click on the **Edit** dropdown menu on the **Entry's** row and select **Block** or **Unblock**. The Status alert will be one of two alerts depending on the current status of the entry. Click on the **Block** or **Unblock** button to update the **Status**.

Preview & Embed

To **Preview & Embed** your pay-per-view player for a specific entry, click on the **Edit** dropdown menu on the **Entry's** row and select **Preview & Embed**. You have the option of using any of your custom players. For extra security, click on the check box next to **Support for HTTPS Embed Code**. Your web server must be configured for SSL in order to support https connections.

Order and Subscription Management

You can easily keep track of all your orders or subscriptions. (Figure 9)

Orders Subscriptions

Search: Show 10 entries Export to Excel Refresh

ID	Entry Name	Email	Payment Status	Order	Order Status	Created At	Actions
3139	sample_iPod	user1@streamingmediahosting.com	Completed	View Order Details	Active	2016-11-03 01:13:04 AM	Edit

Showing 1 to 1 of 1 entries Previous 1 Next

Figure 9

Deleting an Order

To delete an **Order**, click on the **Edit** dropdown menu on the **Order's** row and select **Delete**. Click on the **Delete** button to confirm the deletion.

Refunding an Order

To refund an **Order**, click on the **Edit** dropdown menu on the **Order's** row and select **Refund**. Click on the **Refund** button to confirm the refund.

Cancelling a Subscription

To cancel a **Subscription**, click on the **Edit** dropdown menu on the **Subscription's** row and select **Cancel**. Click on the **Cancel** button to confirm the cancellation.

Suspending a Subscription

To suspend a **Subscription**, click on the **Edit** dropdown menu on the **Subscription's** row and select **Suspend**. Click on the **Suspend** button to confirm the suspension.

Reactivating a Subscription

To reactivate a **Subscription**, click on the **Edit** dropdown menu on the **Subscription's** row and select **Reactivate**. Click on the **Reactive** button to confirm the reactivation.

Order/Subscription Status meanings

The **Orders** table contains two status columns: **Order Status** and **Payment Status**. Each status column has many different types of statuses.

Order Status

Active: an order has a status of **Active** if the purchased content has not yet expired.

Expired: an order has a status of **Expired** if the purchased content has expired.

Refunded: an order has a status of **Refunded** if the payment has been refunded.

Payment Status

Pending: a payment has a status of **Pending** if the payment has not yet been completed.

Completed: a payment has a status of **Completed** if the funds have successfully been added to your account balance.

Denied: a payment has a status of **Denied** if you denied the payment.

Failed: a payment has a status of **Failed** if the payment didn't go through.

In-Progress: a payment has a status of **In-Progress** if the payment was sent, but you haven't accepted it yet.

Pending Subscription: a payment has a status of **Pending Subscription** if the order is part of a subscription and the first payment has not yet completed.

Recurring Payment: a payment has a status of **Recurring Payment** if the order is a recurring payment that has successfully **completed** and is part of a subscription.

The **Subscriptions** table contains one status column: **Status**.

Status

Pending: a subscription has a status of **Pending** if the initial payment has yet to go through.

Active: a subscription has a status of **Active** if the recurring payments have successfully been **completed**.

Cancelled: a subscription has a status of **Cancelled** if the subscription was cancelled.

Affiliate Program Management

You can easily manage all of your affiliates, campaigns, affiliate links, and commissions in this section.

A **Campaign** represents a product or group of products that pay the same commission. In a **Campaign**, you can specify for how many days, from the original referral, your affiliate will get commission. You can also specify the commission rate (fixed or percentage).

An **Affiliate Link** is a link that redirects users to a **Target URL** and keeps track of their **Clicks** and **Sales**.

There are two different types of **Clicks**: **Unique** and **Raw** clicks.

- A **Unique** click is when a customer clicks on an **Affiliate Link** for the very first time and is redirected to your site.
- A **Raw** click is all the other times when the same customer clicks an **Affiliate Link** by which he/she gets to your site.

***Note:** An **Affiliate Link** will **stop** collecting stats if the **Status** of its assigned **Affiliate**, or **Campaign**, or the **Affiliate Link** itself is **Blocked**.

Affiliate Program Home > Pay Per View > Affiliate Program

Manage all of your affiliates here. You can edit, delete or add new affiliates manually by using the wizards under the "Actions" column.

Affiliates Campaigns Marketing Commissions

[Create Affiliate](#) Search: Show entries [Export to Excel](#) [Refresh](#)

Status	Referral ID	First Name	Last Name	Email	Total Commissions	Created At	Actions
Active	4	Affiliate	User	affiliate@streamingmediahosting.com	\$0.00 ^{USD}	2016-11-03 11:22:55	Edit

Showing 1 to 1 of 1 entries [← Previous](#) 1 [Next →](#)

Figure 10

Creating an Affiliate

To create an **Affiliate**, click on the **Create Affiliate** button. Fill out all the required fields and click on the **Create** button.

Editing an Affiliate

To edit an **Affiliate**, click on the **Edit** dropdown menu on the **Affiliate's** row and select **Affiliate**. Once you have finished modifying your fields, click on the **Update** button to update the **Affiliate**.

Deleting an Affiliate

To delete an **Affiliate**, click on the **Edit** dropdown menu on the **Affiliate's** row and select **Delete**. Click on the **Delete** button to confirm the deletion.

Changing an Affiliate's Status

To change an affiliate's **Status**, click on the **Edit** dropdown menu on the **Affiliate's** row and select **Block** or **Unblock**. The **Status** alert will be one of two alerts depending on the current status of the **Affiliate**. Click on the **Block** or **Unblock** button to confirm the **Status** change.

Viewing an Affiliate's Commissions

To view an **Affiliate's Commissions**, click on the **Edit** dropdown menu on the **Affiliate's** row and select **View Commissions**. You will then be shown a table of all of the user's commissions.

Manage all of your affiliates here. You can edit, delete or add new affiliates manually by using the wizards under the "Actions" column.

Affiliates Campaigns Marketing Commissions

Create Campaign Search: Show 10 entries Export to Excel Refresh

Status	ID	Name	Cookie Life	Commission Rate	Created At	Actions
Active	4	Campaign 1	3 Days	5%	2016-11-03 12:09:33	Edit

Showing 1 to 1 of 1 entries

← Previous 1 Next →

Figure 11

Creating a Campaign

To create a **Campaign**, click on the **Create Campaign** button. Enter a **Name**, **Description** (optional), **Cookie Life**, **Commission Rate**, and whether it should have a **Status** of **Active** or **Blocked**.

Cookie Life defines for how many days, from the original referral, your affiliate will get commission.

Commission Rate can either be a fixed amount or a percentage.

Editing a Campaign

To edit a **Campaign**, click on the **Edit** dropdown menu on the **Campaign's** row and select **Campaign**. Once you have finished modifying your settings, click on the **Update** button to update the **Campaign**.

Deleting a Campaign

To delete a **Campaign**, click on the **Edit** dropdown menu on the **Campaign's** row and select **Delete**. Click on the **Delete** button to confirm the deletion.

Changing a Campaign's Status

To change a campaign's **Status**, click on the **Edit** dropdown menu on the **Campaign's** row and select **Block** or **Unblock**. The **Status** alert will be one of two alerts depending on the current status of the **Campaign**. Click on the **Block** or **Unblock** button to confirm the **Status** change.

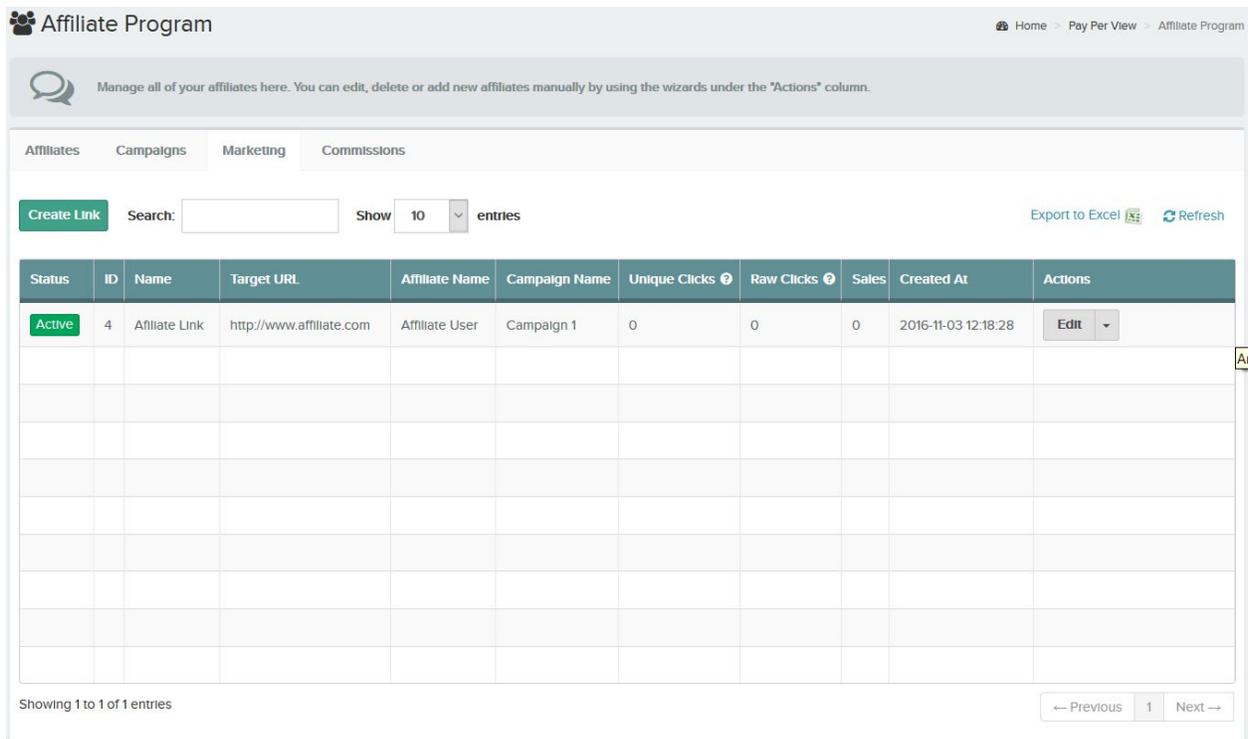


Figure 12

Creating an Affiliate Link

To create an **Affiliate Link**, click on the **Create Link** button. Enter a **Name**, **Description** (optional), and a **Target URL**. Next, assign an **Affiliate** and a **Campaign** to the link. Finally, choose whether the **Affiliate Link** should have a **Status** of **Active** or **Blocked**. Click on the **Create** button to create the link.

Editing an Affiliate Link

To edit an **Affiliate Link**, click on the **Edit** dropdown menu on the **Link's** row and select **Link**. Once you have finished modifying your settings, click on the **Update** button to update the **Affiliate Link**.

Deleting an Affiliate Link

To delete an **Affiliate Link**, click on the **Edit** dropdown menu on the **Link's** row and select **Delete**. Click on the **Delete** button to confirm the deletion.

Changing an Affiliate Link's Status

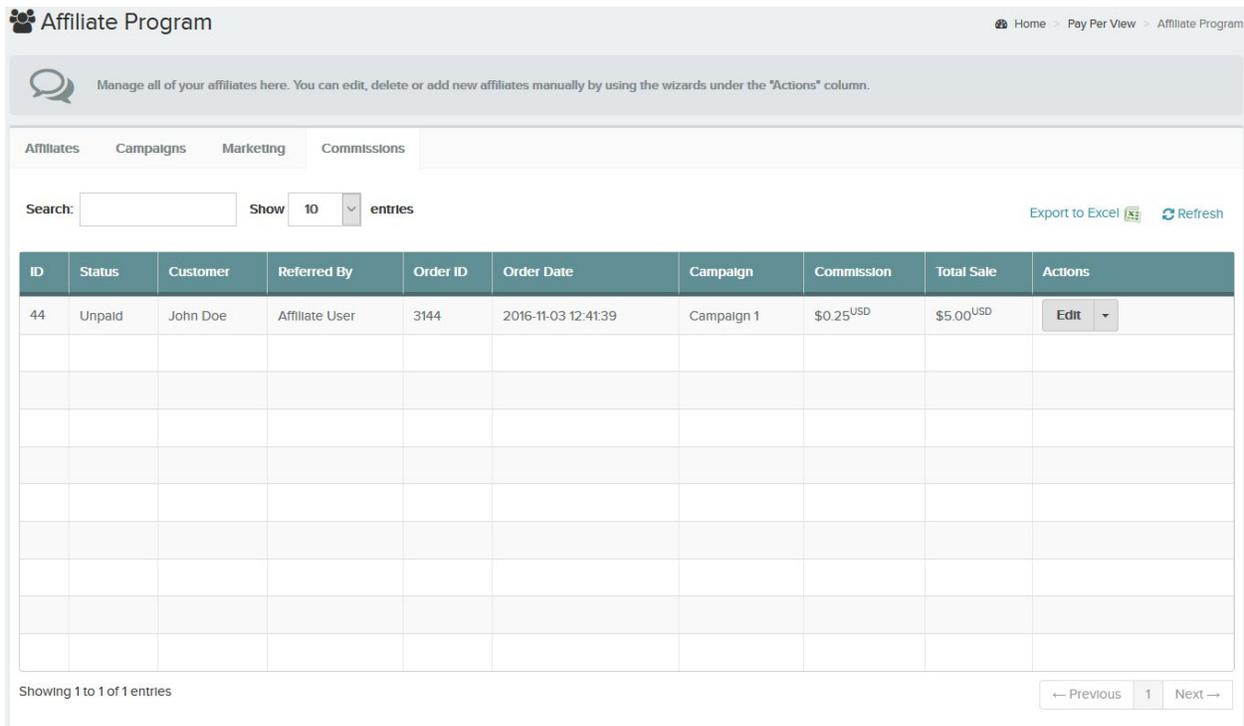
To change an **Affiliate Link's Status**, click on the **Edit** dropdown menu on the **Link's** row and select **Block** or **Unblock**. The **Status** alert will be one of two alerts depending on the current status of the **Affiliate Link**. Click on the **Block** or **Unblock** button to confirm the **Status** change.

Getting the Affiliate Link

To get the **Affiliate Link**, click on the **Edit** dropdown menu on the **Link's** row and select **View Link**. This is the link you give to your **Affiliate**.

Viewing Overall Commissions

To view your **Overall Commissions**, click on the **Commissions** tab. You will be shown a list of all your **Affiliate's** commissions.



The screenshot shows the 'Affiliate Program' interface with the 'Commissions' tab selected. A search bar and 'Show 10 entries' are visible. The table below contains one entry:

ID	Status	Customer	Referred By	Order ID	Order Date	Campaign	Commission	Total Sale	Actions
44	Unpaid	John Doe	Affiliate User	3144	2016-11-03 12:41:39	Campaign 1	\$0.25 ^{USD}	\$5.00 ^{USD}	Edit

Figure 13

Keeping Track of your Paid Commissions

You can keep track of the commissions you have paid your affiliates. The **Status** column will have a **Status** of either **Paid** or **Unpaid**. To change the commission **Status**, click on the **Edit** dropdown menu on the **Commission's** row and select **Change to Paid** or **Change to Unpaid**. Click on the **Change** button to confirm the **Status** change.

Overview of the Pay-Per-View Player

The pay-per-view player is a special player that allows users to purchase your content, register, login, or reset their password straight from the player itself.

Purchase Window

Once the player reaches the end of the **Free Preview** or is **Completely Blocked**, the user will be presented with a pop-up **Purchase Window**. The **Purchase Window** will display the following:

- A list of all of the **Tickets** that have been assigned to the entry.
- A description of when the **Ticket** will expire.
- Forms for a user to either register or log into their account.

***Note:** a user **must** be logged in to be able to purchase content.

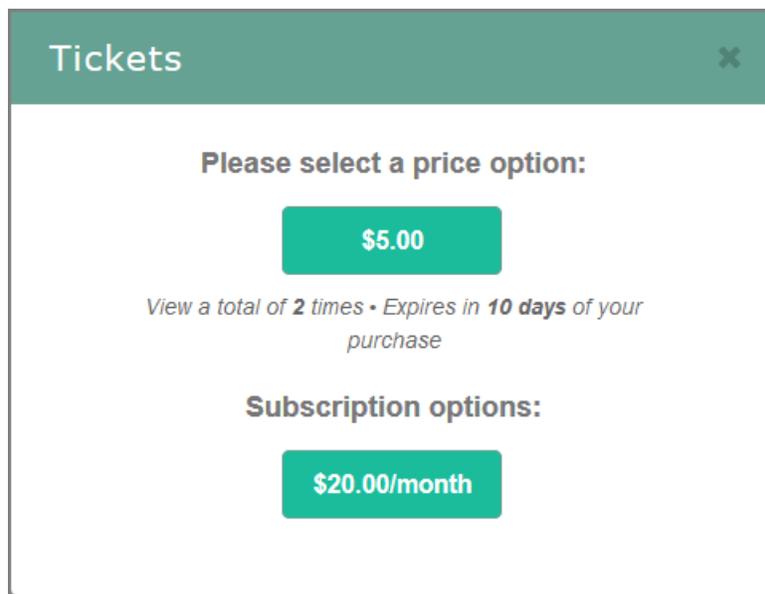


Figure 14

User Registration

A user can easily register by clicking on the **Register** link on the **Purchase Window**. They will then be shown a registration form. After filling out all the required fields, clicking on the **Register** button will send an email to the user with an **Activation Link**. Once the user clicks on the **Activation Link**, the user will now be fully registered in the system and will be allowed to purchase content.

Note: a user **cannot register if their email already exists in the system.*

Confirmation Window

A **Confirmation Window** will be displayed before a user actually purchases the content through a payment gateway. Clicking on the **Confirm and Pay** button will first record the order in the system with a **Payment Status of Pending**.

Finally, if the gateway being used is **PayPal**, a pop-up window will ask the user to either login to their **PayPal** account to complete this purchase or to **buy as a guest**.

Note: a user **must have a **PayPal** account to purchase a **subscription***

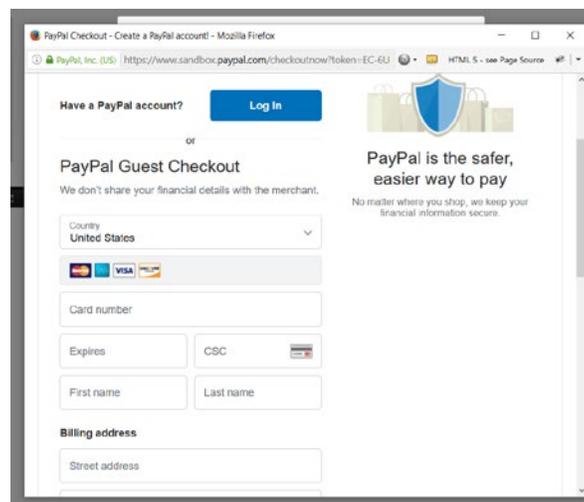


Figure 15

If the gateway being used is **Authorize.net**, a pop-up window will ask the user to fill out a form and click on **Pay Now** button to complete the purchase.

Payment Form - Mozilla Firefox
https://test.authorize.net/gateway/transact.dll

Order Information * Required Fields

Title: sample_iPod

Total: \$5.00 (USD)

Payment Information

Pay by **Credit / Debit Card** **Bank Account**
(USA Only)

VISA MasterCard American Express DISCOVER JCB

Card Number: * (enter number without spaces or dashes)

Expiration Date: * (mmyy)

Card Code: * [What's this?](#)

Billing Information

First Name: John Last Name: Doe

Address:

City:

State/Province: Zip/Postal Code:

Email: user1@streamingmediahosting.com

[Cancel Order](#)

Figure 16

Once the user has successfully paid for the content, the **Status** of the order will change to **Completed**. The pop-up windows will then disappear and the content will resume playing.

Logging In

A registered user must first be **Logged In** to be able to purchase content or view content that they have already paid for. To **Login**, click on the “**Already registered?**” link on the **Purchase Window**. Once the user has been successfully **Logged In**, they will either be shown the **Purchase Window** or the content will immediately begin playing if the user has already purchased it.

Password Recovery

If a user forgets their password, they can reset it by using the **Password Recovery** form. On the **Login** window, clicking on the “**Forgot Password**” link will display the **Password Recovery** form. A user will need to enter their registered email and click the **Submit** button to successfully submit a **password reset** request.

An email will be sent to the user with a **Reset Password** link to a page where the user can insert their new password.